

UAB Infusion Therapy and Apheresis Services

Visitor Policy

At UAB Medicine, we believe that the presence and support of a patient's family member or friend helps enhance care quality, safety, communication, and patient satisfaction. The O'Neal Infusion Therapy Center at The Kirklin Clinic of UAB Hospital and at The Kirklin Clinic at Acton Road, along with Apheresis Services, are committed to maintaining a comfortable and safe environment that supports these goals.

To help us maintain such an environment, please understand and observe the following rules:

- The Infusion Clinic can accommodate one seated visitor during a patient's treatment. The visitor must be age 12 or older and is encouraged to ask questions about the patient's treatment.
- Children under the age of 12 are not allowed in the infusion waiting room or patient care areas.
- Exceptions to the visitor policy can be made and will be considered on a case-by-case basis by the patient's nurse or the nursing supervisor. If the clinic is crowded, or if patient safety could be affected, we may not be able to accommodate a family member or other visitor.
- The patient has the right to refuse or limit visitation. Visitors should take steps to prevent spreading germs to patients or others in the clinic.