Physician Services & UAB MIST
Resources for Referring Physicians

UAB Physician Services
Physician Services seeks to improve communication between UAB Medicine and referring physicians, while also providing support that will enhance continuity of care. Physician Services is available to assist physicians by facilitating the referral process, communicating timely and pertinent information regarding a patient's visit to UAB, and providing up-to-date information regarding the programs and services available within UAB Medicine. To reach our office directly, you may call 205.934.6890 Monday-Friday during regular business hours, or email physicianservices@uabmc.edu.

Physician Liaisons
Our physician liaisons travel throughout Alabama, and into areas of Georgia, Mississippi, and the Florida Panhandle visiting referring physicians and their office staff. As licensed, registered nurses, the liaisons are able to discuss clinical issues with these physicians and assist in their referral process. The liaisons’ goal is to maintain an open line of communication between the referring community and the health system, providing referring physicians with the most up-to-date information on research, technologies, physicians, and services at UAB. Our liaisons are assigned geographically, and are available to discuss any concerns or issues that you may have. Contact the Physician Services office to connect or schedule a visit with the physician liaison in your area.

UAB Ambassador
In 2007, Physician Services and UAB HSIS developed UAB Ambassador - a secure, Web-based tool providing referring physicians with access to their patients’ electronic medical record. Ambassador enhances continuity of care by giving physicians the ability to follow patients throughout UAB Medicine for both inpatient and outpatient visits, including consultation notes, labs, procedure reports, and discharge summaries. UAB Ambassador improves communication between UAB Medicine and referring physicians, by removing barriers to timely access of patient records. To register for Ambassador, or for additional information, please contact Physician Services at 205.934.6890 or email physicianservices@uabmc.edu.

UAB MIST (Medical Information Service via Telephone)
UAB MIST is a toll-free 24-hour service which gives physicians and healthcare professionals immediate access to UAB faculty, staff, and services regarding inpatient referrals, outpatient appointments, consults, and patient follow-up.

The MIST service:
• Triage consultation and referral calls to the appropriate UAB physician and service
• Facilitates the patient transfer process with the UAB Transfer Center
• Provides the appropriate routing of patient follow-up, out-patient appointment and health related calls including documentation and call data

In addition, referring physicians may also call MIST to:
• Return calls from UAB or provide follow-up information
• Make arrangements for Critical Care Transport
• Request that a patient be contacted, when necessary
• Contact UAB Physician Services, the UAB Comprehensive Cancer Center, or other UAB administrative offices

Contact MIST by phone at 1.800.UAB.MIST (1.800.822.6478), or via email to mist@uabmc.edu.